

Track your Prior Authorization Status Using the Capital Rx Member Portal



With a clear, user-friendly interface, members can now track their Prior Authorization (PA) progress and see key details in the experience they already use today!



Scan the QR code or go to the Capital Rx Member Portal at <https://app.cap-rx.com/login> to register or log in. Select Prior Authorization to at the top of the Dashboard screen to begin.

On the Prior Authorization (PA) dashboard, a list will populate of all prescriptions that a PA have been submitted for. You can sort by searching for a specific drug or status. In the list of PAs you will see the prescription, status of the PA, request date, and closed date (if applicable).

Prior Authorization

Search

Search for drug or ID

Status

Select...

Aimovig

Closed

ID: 100034 | Requested: 06/23/2023 | Closed: 09/25/2024

VIEW

<<

<

1

>

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Select **VIEW** to see more details about your PA.

< Prior Authorization

Aimovig

Closed

ID: 100034

Requested: 2023-06-23

Closed: 2024-09-25

DRUG INFORMATION

Aimovig

Quantity: 1

Days Supply: 28

Directions for Use: 1 weekly

PRESCRIBER

JONATHAN GARCIA

NPI: 1093210874

Phone: 121-644-4220

CUSTOMER SUPPORT

For questions regarding this request, contact customer care at 888-832-2779.

Prior authorization details on this screen includes status, drug information, and prescriber information.

- Possible statuses include:**
- In progress - Your PA has been received and is currently being processed.
 - Approved
 - Denied
 - Closed - There was not enough information provided to make a decision on your PA.

Please contact your dedicated Customer Care team by calling the number on the back of your ID card if you have questions about the member portal.

