



### **Employee Instructions for Workers' Compensation Claims Reporting**

We are sorry to hear of work injury. Please read the entire contents of the packet and follow the directions below:

1. **Report** your work-related claim as soon as possible by phone at 1-800-445-6965 or online at [sdicwc.org](http://sdicwc.org) (click the orange "REPORT A CLAIM" button, top right-hand corner). You can print your claim submission by using the "Print" feature in Google Chrome or Microsoft Edge by right-clicking on the page and selecting "Print"
2. **Advise** Anita Watson (610-205-6416) and your immediate supervisor that you have reported a work-related claim.
3. **Treatment** for your injury must be thru one of the providers listed on the posted panel for 90 days from the date of your first visit. Sick time must be used for all treatment appointments made during the work day.
4. **Provide** your claim number and SDIC's address to all medical providers. Do not use your district medical benefits for Work Comp Claims.
5. **Prescriptions** can be filled using the benefit card from My Matrixx. They can be filled at your local Walgreens, CVS, Rite Aid, Walmart, Giant or Acme. Please see the card information in the packet. Do not use your district prescription benefits for Work Comp Claims.
6. **Complete and return** these documents timely to Anita Watson, Benefits Manager:
  - a. Employee's Rights and Duties
  - b. Medical Information Release and Employment Record Release
  - c. Workers' Compensation Report (after signatures have been secured by your supervisor and the witness to your injury).
7. **Scan/send** a copy of your work injury report to Anita Watson in the Employee Benefits Department promptly. If this report has restrictions, **DO NOT** return to work unless it has been reviewed by the workers' compensation committee and your supervisor so that UMASD can ensure a safe work environment

Thank you for your attention to all of this. Please reach out directly with any questions.

Anita Watson, Benefits Manager  
Upper Merion Area School District  
[awatson@umasd.org](mailto:awatson@umasd.org) 610-205-6416

School District Insurance Consortium (SDIC)  
1600 Pennbrook Parkway Lansdale, PA 19446  
1-800-445-6965

**Upper Merion School District**  
**Effective Date: July 1, 2025 – June 30, 2026**  
**NOTICE TO EMPLOYEES IN CASE OF WORK-RELATED INJURIES**

1. If you suffer a work-related injury, your employer or its insurance company must pay for reasonable and necessary surgical and medical services and supplies, orthopedic appliances and prosthesis, including training for their use. First, you **MUST** report the injury to your supervisor who will provide you with an SDIC claim reporting packet. Please contact your district Workers Compensation Coordinator:

Anita Watson - Benefits Manager 610-205-6416

2. Next, please call SDIC @ (800) 445-6965 or report your claim online at [www.sdicwc.org](http://www.sdicwc.org) (click the "Report a Claim" button). When you call SDIC with your report of injury, you will be assigned a claim number for use when seeing a panel physician. Please contact your designated claims adjuster for all inquiries.
3. To ensure that reasonable and necessary medical treatment will be paid by your employer or the insurance company, you **must** treat with one of the health care providers listed in the panel below for the first ninety (90) days from the date of first treatment.
4. If a panel provider below refers you to another licensed specialist, your employer or their insurer will pay for the reasonable and necessary services.
5. If you still need treatment after the initial ninety (90) day period, and your employer has provided the list as set forth below, you may choose to go to another health care provider for treatment. You must notify your employer of this action within five (5) days of your visit to said provider.
6. If a panel physician prescribes invasive surgery, you may obtain a second opinion from any physician of your choice. If the second opinion is different than the listed physician's opinion, you may determine which course of treatment to follow; however, the second opinion must contain a specific and detailed treatment plan. If you choose the second opinion, the procedures in that opinion must be performed by one of the listed panel physicians for the first ninety (90) days.
7. If you are faced with a medical emergency, you may secure assistance from a hospital, physician, or health care provider of your choice for your work-related injury. However, when the emergency is resolved, you must seek treatment from a panel provider listed below.
8. The Commonwealth has no direct jurisdiction over out of state providers under PA Workers' Compensation Act. Treatment with out of state providers may result in you being billed for excess amounts over the PA Act 44 Fee Schedule. Your insurance company is not responsible for any fees over and above the fee schedule. If you prefer to seek treatment with an out of state provider, you should discuss this possibility with your provider prior to initiating treatment.
9. If you require a prescription for your work-related injury or disease, **do not use your personal health plan prescription card**. Please use the My Matrix Fill sheet provided in the claim package.

Name	Address	Scheduling	Area of Specialty
Patient First	400 E Germantown Pike East Norriton, PA 19401	610-994-0063	Occupational Medicine
Concentra Medical Centers	170 N Henderson Rd Ste 306 King of Prussia, PA 19406	610-337-1558	Occupational Medicine
Jefferson Urgent Care - Flourtown	1820 Bethlehem Pike Flourtown, PA 19031	215-836-1354	Occupational Medicine
Main Line Healthcare Urgent Care in Oaks	450 Cresson Blvd Suite, 110A Phoenixville, PA 19456	484-565-1293	Urgent Care
Tower Health Medical Group Orthopedics Michael Joseph Messina	826 Main St Bldg 2, Ste 202 Phoenixville, PA 19460	610-525-1000	Orthopedics
Rothman Orthopaedics	234 Mall Blvd Ste G30 King of Prussia, PA 19406	267-339-3776	Orthopedics
Northern Ophthalmic Associates Inc	1330 Powell St Ste 503 Norristown, PA 19401	610-272-6888	Ophthalmology
Wills Eye Physicians King of Prussia	901 E 8th Ave Ste 101 King of Prussia, PA 19406	877-289-4557	Ophthalmology

**Claimants may use the nearest or any locations for all providers listed above**

One Call® PT Network	Call Toll Free for Closest Location	1-855-629-6226	Physical Therapy
NovaCare Rehabilitation	Call Toll Free for Closest Location	1-866-723-NOVA	Physical Therapy
One Call® Chiropractic Network	Call Toll Free for Closest Location	1-855-629-6226	Chiropractic
One Call® Diagnostic Network	Call Toll Free for Closest Location	1-855-629-6226	Diagnostics
One Call® DME/Home Health Network	Call Toll Free for Closest Location	1-855-629-6226	DME/Home Health
One Call® Dental Network	Call Toll Free for Closest Location	1-855-629-6226	Dental



**2025-2026**

All workers' compensation claims will be processed on behalf of the School District by:

**School District Insurance Consortium  
1600 Pennbrook Parkway  
Lansdale, PA 19446  
Phone: (800) 445-6965**

**ACKNOWLEDGMENT: I have been informed of and understand my rights and duties as specified herein.**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Please Print Name: \_\_\_\_\_

\*At time of distribution, this information is accurate to the best of our knowledge. This panel is subject to change based on information received from the medical provider.

**Please return this completed form to your district Workers' Compensation Coordinator.**

**Upper Merion School District**  
**Fechas Efectivas: July 1, 2025 – June 30, 2026**

**AVISO A LOS EMPLEADOS EN CASO DE LESIONES RELACIONADA AL TRABAJO**

- Si usted sufre una lesión relacionada al trabajo, su empleador o su compañía de seguros debe pagar por servicios y suministros quirúrgicos y médicos razonables y necesarios, aparatos ortopédicos, y prótesis, incluyendo entrenamiento para su uso. Primero, usted TIENE que reportar la lesión a u supervisor quien le proporcionara un paquete de reportar reclamos de SDIC. Por favor comuníquese con su coordinador de compensación para Trabajadores de su distrito:

Anita Watson - Benefits Manager 610-205-6416

- Próximo, llame SDIC al (800) 445-6965 o reporte su reclamo en línea al [www.sdiwc.org](http://www.sdiwc.org) (haga clic al botón "Reporte un Reclamo"). Cuando llame a SDIC con su reporte de lesión, va a ser asignado un numero de reclamo para uso cuando vea a un medico del panel. Comuníquese con su ajustador de reclamos designado para todas las consultas.
- Para asegurar que sea pagado su tratamiento razonable y necesario por su empleador o compañía de seguros, usted **tiene** que tratar con uno de los proveedores médicos en la lista del panel a continuación por noventa (90) días a partir de la fecha del primer tratamiento.
- Si un proveedor del panel a continuación le refiere a otro especialista licenciado, su empleador o su aseguradora pagaran por servicios razonables y necesarios.
- Si aún necesita tratamiento después del período inicial de noventa (90) días, y su empleador le ha proporcionado la lista que se establece a continuación, puede acudir a otro proveedor de atención médica para recibir tratamiento. Tiene que notificar a su empleador de esta acción dentro de los cinco (5) días de su visita a dicho proveedor.
- Si un médico del panel prescribe una cirugía invasiva, puede obtener una segunda opinión de cualquier médico de su elección. Si la segunda opinión es diferente a la opinión del médico mencionado, usted puede determinar qué curso de tratamiento seguir; sin embargo, la segunda opinión debe contener un plan de tratamiento específico y detallado. Si elige la segunda opinión, los procedimientos en esa opinión deben ser realizados por uno de los médicos del panel enumerados durante los primeros noventa (90) días.
- Si se enfrenta con una emergencia médica, puede obtener asistencia de un hospital, medico, o proveedor de atención medica de su elección para su lesión relacionada al trabajo. Sin embargo, cuando se resuelva la emergencia, debe buscar tratamiento de un proveedor del panel a continuación.
- El Estado Libre Asociado no tiene jurisdicción directa sobre proveedores fuera del estado bajo la Ley de Compensación para Trabajadores de Pennsylvania. Tratamiento con proveedores fuera del estado puede resultar en que les facturen cantidades en exceso sobre la agenda de tarifas de la Ley 44 de Pennsylvania. Su compañía de seguros no es responsable de ningún cobro sobre la agenda de tarifas. Si prefiere buscar tratamiento con un proveedor fuera de estado, debe analizar esta posibilidad con su proveedor antes de iniciar tratamiento.
- Si usted requiere una receta por su lesión o enfermedad relacionada al trabajo, **no use la tarjeta de receta de salud medica personal!** Por favor utilice la hoja de My Matrix First Fill incluida en el paquete de reclamo.

<u>Name</u>	<u>Address</u>	<u>Scheduling</u>	<u>Area of Specialty</u>
Patient First	400 E Germantown Pike East Norriton, PA 19401	610-994-0063	Occupational Medicine
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Wills Eye Physicians King of Prussia	901 E 8th Ave Ste 101 King of Prussia, PA 19406	877-289-4557	Ophthalmology

**Los reclamantes pueden usar la ubicacion mas cercana o cualquier ubicacion para todos los proveedores mencionados anteriormente.**

Concentra Telemedicine	Multiple Locations	1-855-835-6337	Telemedicine
One Call® PT Network	Call Toll Free for Closest Location	1-855-629-6226	Physical Therapy
NovaCare Rehabilitation	Call Toll Free for Closest Location	1-866-723-NOVA	Physical Therapy
One Call® Chiropractic Network	Call Toll Free for Closest Location	1-855-629-6226	Chiropractic
One Call® Diagnostic Network	Call Toll Free for Closest Location	1-855-629-6226	Diagnostics
One Call® DME/Home Health Network	Call Toll Free for Closest Location	1-855-629-6226	DME/Home Health
One Call® Dental Network	Call Toll Free for Closest Location	1-855-629-6226	Dental



**2025-2026**

Todos los reclamos de compensación para trabajadores serán procesados de parte del Distrito Escolar por:

**School District Insurance Consortium  
1600 Pennbrook Parkway  
Lansdale, PA 19446  
Teléfono: (800) 445-6965**

**RECONOCIMIENTO: He sido informado y entiendo mis derechos y deberes como se especifican en este documento.**

Firma: \_\_\_\_\_ Fecha: \_\_\_\_\_

Nombre en Letra Imprenta: \_\_\_\_\_

\*Al momento de distribución, esta información es correcta al mejor de nuestro conocimiento. Este panel está sujeto a cambios según la información recibida de proveedor médico.

**Por Favor regrese este formulario llenado a su Coordinador de Compensación para Trabajadores de su distrito.**

**EMPLOYEE'S RIGHTS AND DUTIES**  
**UNDER THE PENNSYLVANIA WORKERS' COMPENSATION ACT SECTION 306(F.1)**

If you are injured while at work and need medical treatment, you are required to visit one of the health care providers on the list designated by your employer. This duty continues for 90 days from the date of your first visit with a provider on that list, or from the date of any emergency treatment, whichever is earlier.

All reasonable and necessary medical treatment and supplies (such as medicines and prosthetics) that you need as a result of the injury will be paid for by the employer if the treatment is prescribed by a designated health care provider during the 90-day period. Charges for treatment and supplies are specified by the Workers' Compensation Act. You are not responsible for paying any charges that exceed those specified by the Act.

During the 90-day period, you may change from one designated health care provider to another provider **Q!!**. **the list**, and the treatment will be paid for by the employer.

If the designated health care provider refers you to a non-designated provider, the employer will pay for the treatment by the non-designated provider.

You have the right to obtain emergency medical treatment from a non-designated physician or health care provider. However, any subsequent non-emergency treatment must be provided by a designated health care provider for the remainder of the 90-day period.

If a designated health care provider recommends invasive surgery, you may obtain a second opinion from a health care provider of your choice. Your employer will pay for the cost of this opinion. If this opinion differs from the opinion of the designated health care provider and sets out a specific and detailed course of treatment, you may elect to undergo this treatment. The treatment, however, must be provided by a designated health care provider for 90 days from the date of the visit to the non-designated health care provider.

After the 90-day period has ended, you have the right to seek treatment from any physician or health care provider. Your employer will pay for this treatment if it is reasonable, necessary, and related to your work injury. However, you must notify your employer of treatment by a non-designated health care provider within 5 days of your first visit to this provider. Your employer is not required to pay for treatment by a non-designated health care provider before you give this notice. Once you have given this notice, your employer shall pay for this treatment unless the treatment is found to be unreasonable or unnecessary, or unrelated to your work injury.

By signing this form, you acknowledge your rights and duties. You may not refuse to sign this form in order to avoid your duties.

If you have any questions, please feel free to contact the Bureau of Workers' Compensation at 1-800-482-2383 or (717) 783-5421.

I acknowledge that I have been informed of and understand the above rights and duties.

\_\_\_\_\_  
Employee Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Employer's Representative Signature

\_\_\_\_\_  
Date

# WORKERS' COMPENSATION REPORT EMPLOYEE/SUPERVISOR/WITNESS

Note to Employee: All areas of this report must be completed. Otherwise, it will be returned to you and delay the processing of your claim.

If you are unable to return to work because of your injury, you MUST contact the Business Office by the following business day. Failure to do so could jeopardize your claim.

Name	Soc. Sec.#	Date of Accident	Date of Hire	Date of Birth
Address:				
Number	Street	Apt.#	City	State
Phone Number (Include area code)		Zip Code		
		Accident Reported to: Title:		
Building where Injured:		Other Employer(s):		
School District:		Address:		
Contact: _____		Position:		
Describe Accident/Injury:				
Have you returned to work? (circle one)      YES      NO      If YES, when?				
Date of first treatment: _____		List prior injuries or conditions:		
Are you still under treatment? (circle one)      YES      NO				
Medical treatment was received from: _____				
Employee Signature:			Date:	
<b>WITNESS' REPORT</b>				
Witness Name: (Please Print)				
To the best of my knowledge, this accident occurred as reported by the claimant. (Circle one)			YES	NO
If you are unable to confirm the claimant's version of the accident, please explain why:				
Witness' Signature:			Date:	
<b>SUPERVISOR'S REPORT</b>				
Supervisor's Name: (Please Print) _____				
This employee reported the above incident to me on:				
To the best of my knowledge, this accident occurred as reported by the claimant. (Circle one)			YES	NO
If you are unable to confirm the claimant's version of the accident, please explain why:				
List recommendations to prevent recurrence:				
Supervisor's Signature:			Date:	



## **SDIC Workers' Compensation Medical Information Release and Employment Record Release**

EMPLOYER#: \_\_\_\_\_ CLAIM#: \_\_\_\_\_

EMPLOYEE'S NAME: \_\_\_\_\_

EMPLOYEE'S SOCIAL SECURITY NUMBER: \_\_\_\_\_

NAME OF SCHOOL DISTRICT: \_\_\_\_\_

**Dear Medical Services Provider/Employer:**

By signing below, I hereby authorize you to disclose to SDIC (School Districts Insurance Consortium), or its representatives, any and all information that you may have regarding my condition while under your treatment at any time. This authorization specifically includes my medical history findings, consultations, prescriptions, treatments, x-rays, special consultation reports, diagnosis, prognosis and copies of all hospital records and/or medical records from whatever source. This release also includes employment records, records from the Bureau of Workers' Compensation and prior accident records.

A photostatic copy of this Medical Release shall be considered as effective and valid as the original.

Written authorization shall remain valid for the duration of this claim unless consent is withdrawn in writing.

Employee's  
Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Home Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Employee's Home Telephone Number: (        ) \_\_\_\_\_

**School Districts Insurance Consortium  
1600 Pennbrook Parkway  
Lansdale, PA 19446  
1-800-445-6965**

## To the Injured Worker:

On your first visit, please give this form to any pharmacy listed on the back side to speed pro-

cessing of your approved work-related injury prescriptions (based on the guidelines established by your employer).

Questions or need assistance locating a participating retail network pharmacy? Call the MyMatrixx Patient Care Contact Center at 800.945.5951.

### Atencion Trabajador Lesionado:

En su primera visita, entregue este formulario a cualquier farmacia que se encuentre en el reverso del boleto para acelerar el procesamiento de sus recetas aprobadas para lesiones relacionadas con el trabajo (según las reglas establecidas por su empleador).

¿Tiene preguntas o necesita ayuda para localizar una farmacia participante? Llame al centro de contacto para pacientes de MyMatrixx al 800.945.5951.

### Temporary Prescription Card

ID#: \_\_\_\_\_  
Your SSN is your temporary ID.

RxBIN#: 003858

PCN: WC

RxGroup #: 773A

Date of Injury: \_\_\_\_\_  
MM/DD/YYYY

**For Workers' Compensation Only**

## Employee Information

\_\_\_\_\_  
Full Name

\_\_\_\_\_  
Street Address or PO Box

\_\_\_\_\_  
City State ZIP

\_\_\_\_\_  
Date of Birth

\_\_\_\_\_  
Employer Name



## To the Pharmacist:

MyMatrixx administers this Workers' Compensation prescription program. Please follow the steps below to submit a claim. Standard first fill shall not exceed a 30 day supply or a cost of \$300. This form is valid for up to 15 days from date of injury (DOI). Limitations may vary.

For assistance, please call MyMatrixx at 888.786.9640.

### Processing Steps:

1. Enter RxBin 003858
2. Enter PCN WC
3. Enter Rx Group Number 773A
4. Enter 9-digit member ID (Patient SSN)
5. Enter Date of Injury



AHF PHARMACY  
AHOLD CORPORATION  
ALBERTSONS  
ALIGNRX LLC  
AMERITA INC  
AURORA PHARMACY INC  
BIG Y FOODS INC  
BI-LO HOLDINGS LLC  
BROOKS/MAXI DRUG  
BROOKSHIRE BROTHERS LTD  
BROOKSHIRE GROCERY CO  
CARDINAL HEALTH  
CHEN NEIGHBORHOOD MEDICAL CENT  
COBORN'S INC.  
COSTCO WHOLESALE, INC  
CVS CORP  
DEDICATED US HOLDINGS LLC  
DISCOUNT DRUG MART  
ECKERD  
EPIC PHARMACY NETWORK  
ESSENTIA HEALTH  
EXPRESS RX  
FAIRVIEW PHARMACY SVCS  
FAMILY FARE, LLC

FOOD LION PHARMACY  
FRUTH PHARMACY  
GENOA HEALTHCARE LLC  
GIANT EAGLE PHARMACY  
GUARDIAN PHARMACY LLC  
HAC INC  
HANNAFORD BROS. CO.  
HARPS FOOD STORES INC  
HARTIG DRUG  
HEALTH MART ATLAS LLC  
H-E-B LP  
HENRY FORD HEALTH SYSTEM  
HOMETOWN PHARMACY INC  
HY-VEE FOOD STORES INC  
INGLES MARKETS  
INSTYMEDS CORP  
KPH HEALTHCARE SERVICES  
KS PHARM LLC  
K-VA-T FOOD STORES INC  
LEWIS DRUGS INC  
LONGS DRUG STORE  
MARC GLASSMAN INC  
MEDICAP PHARMACY, INC.  
MEDICINE SHOPPE  
MEIJER PHARMACY  
MERCY PHARMACY SERVICES

NCS HEALTHCARE  
NEIGHBORCARE PHARMACY  
OSBORN DRUGS INC  
PATIENT FIRST  
PHARMEDQUEST PHARMACY  
PHARMERICA, INC  
PMR US HOLDINGS  
PRESBYTERIAN MEDICAL  
PRESCRIBEIT RX  
PRICE CHOPPER PHARMACY  
PUBLIX SUPER MARKETS, INC  
RALEY'S  
RECEPT PHARMACY LP  
RITE AID CORPORATION  
SAFEWAY, INC.  
SAM'S CLUB  
SUPERVALU PHARMACIES, INC.  
TARGET  
THRIFTY WHITE STORES  
TOPS MARKETS LLC  
UNITED SUPERMARKETS INC  
WALGREENS  
WAL-MART  
WEGMANS FOOD MARKETS,  
WEIS MARKETS INC

Visit [www.MyMatrixx.com](http://www.MyMatrixx.com) to locate a participating pharmacy near you!



*This brochure is a general guide for injured workers on the Pennsylvania Workers' Compensation Act for work injuries and illnesses occurring on or after June 24, 1996. This is general information only and does not represent official interpretations of the law. Injured workers are encouraged to discuss questions and concerns regarding the workers' compensation law and the additional options with legal counsel.*

### **What is workers' compensation?**

If you sustain a job injury or a work-related illness, the Pennsylvania Workers' Compensation Act, or Act provides payment for your medical expenses and, in the event you are unable to work, wage-loss compensation benefits until you're able to go back to work. Additionally, death benefits for work-related deaths are paid to your dependent survivors.

Benefits are paid by private insurance companies (also includes third-party administrators) or the State Workers' Insurance Fund (a state-run workers' compensation insurance carrier) or by self-insured employers.

### **Are you covered?**

Nearly every Pennsylvania worker is covered by the Act. Employers must provide workers' compensation coverage for all of their employees, including seasonal and part-time workers. Nonprofit corporations, unincorporated businesses and even employers with only one employee must comply with the Act's requirements.

Some employees are covered by other compensation laws, including federal civilian employees, railroad workers, longshoremen, shipyard and harbor workers. Others who may not be covered include volunteer workers, agricultural laborers, casual employees, domestics and employees who have been granted a personal religious exemption from the Act. Certain types of executive officers of corporations may elect exemption from the Act. A worker should seek further information if there is any doubt as to coverage.

If you learn that your employer does not have insurance or is not self-insured for workers' compensation, you may be eligible for benefits from the Uninsured Employer Guaranty Fund. For details, see our website ([www.dli.pa.gov](http://www.dli.pa.gov)) or call the Bureau of Workers' Compensation, toll free, at 800-482-2383 or locally and outside Pennsylvania at 717-772-4447.

### **What is covered?**

If your work causes an injury, illness or disease, you may be entitled to WC. No compensation shall be paid when an injury or death is intentionally self-inflicted, or is caused by an employee's violation of the law including, but not limited to, the illegal use of drugs. An injury or death caused by intoxication also may not be covered.

### **When am I covered?**

Coverage begins on the date of hire. Medical benefits are payable from the first day of injury; payment of lost wages is addressed on Page 3.

### **How do I get the benefits?**

*Prompt reporting is the key.* Report any injury or work-related illness to your employer or supervisor immediately. You must tell your employer that you were injured in the course of employment and inform your employer of the date and place of injury. Failure to notify the employer can result in the delay or denial of benefits. Once you have lost a day, shift or turn of work, your employer is required to report your injury to the Bureau of Workers' Compensation by filing a first report of injury.

The employer may choose to either accept or deny the claim. If your claim is denied, you have the right to file a claim petition with the bureau for a hearing before a WC judge.

### **What are the benefits?**

The law provides several types of workers' compensation benefits:

#### Payments For Lost Wages

Wage-loss benefits are available if it is determined that you are totally disabled and unable to work or partially disabled and receiving wages less than your pre-injury earnings. Please see the Total and Partial Disability Benefits Status section for further information as to disability status.

#### Death Benefits

If the injury results in death, surviving dependents may be entitled to benefits.

#### Specific Loss Benefits

If you have lost the permanent use of all or part of your thumb, finger, hand, arm, leg, foot, toe, sight, hearing or have a serious and permanent disfigurement on your head, face or neck, you may be entitled to a specific loss award.

#### Medical Care

Employers are responsible for advising workers of their rights and duties under Section 306(f.1)(1)(i) of the Act. The written notice of these rights and duties is to be provided to the employee at the time of injury or as soon after the injury as is practicable.

In the event of a work-related illness or injury, you are entitled, if covered under the Act, to the payment of related reasonable surgical and medical services rendered by a physician or other health care provider.

Medicine, supplies, hospital treatment and services, orthopedic appliances

**Occupational Disease**

and prostheses are also covered for as long as they are needed. (To assure payment of medical services, see the Choice of Doctor section.) Even if you have lost no time from work, health care costs for a work-related injury or illness are payable at the fee schedule rate. However, an employee may not be charged the difference between the health care provider’s charge and the amount paid by the employer or its insurance carrier. In other words, there can be no balance billing to you.

*If you seek medical treatment outside Pennsylvania, you may be subject to the risk of balance billing by the medical provider. You should discuss this with your medical provider prior to initiating treatment.*

**Choice of Health Care Provider**

You are free to choose your own health care provider to treat your work injury unless the employer accepts your claim and has posted in your workplace a list of six or more physicians or health care providers. You are required to visit a provider on the list for initial treatment. You are to continue treatment with that provider or another on the list for a period of 90 days following the first visit. You may see any provider on the list; your employer may not require or direct you to any specific provider on the list.

If a listed provider prescribes invasive surgery, you are entitled to a second opinion that will be paid for by your employer/insurer. Treatment recommended as a result of the second opinion must be provided by a listed provider for 90 days.

If during the 90-day period you visit a provider(s) not on the list, your employer or your employer’s insurance carrier may refuse to pay for such treatment. After the 90 days, and in situations where your employer has no posted list or an improper list, you may seek treatment with any physician or other health care provider you select. You must notify your employer of the provider you have selected. During treatment, the employer or the employer’s insurance carrier is entitled to receive monthly reports from your physician or provider.

Injured workers should be advised that your health care providers may need information concerning your claim. Some of this information may be contained in correspondence you receive from your insurance carrier, and you may want to provide copies of letters or forms to your health care provider.

Once you begin receiving WC benefits, the employer/insurer has the right to ask you to see a doctor of their choice for examination. If you refuse, the employer is entitled to request an order from the WC judge requiring you to attend an examination. Failure to then attend may result in a suspension of your benefits.

Occupational diseases under the Act are covered if caused by or aggravated by employment. Your disability must occur within 300 weeks of your last employment in an occupation where you were exposed to the hazard.

For certain lung diseases, you must have worked in an occupation with a silica, coal or asbestos hazard for at least two years in Pennsylvania during the 10 years prior to your disability.

**Total and Partial Disability Benefits Status**

Total Disability Benefits Status

Applies to injured workers for a period during which they are considered totally disabled and unable to work. After 104 weeks of such status, the employer/insurer can require a medical examination to determine if the employee is at least 35 percent impaired based upon his/her work injury according to American Medical Association standards. If the 35 percent threshold is not met, the employee’s status can change to partial disability.

Partial Disability Benefits Status

This benefit status is for a maximum of 500 weeks. If, while on partial disability status, you obtain a qualified impairment-rating physician’s determination of impairment that is equal to or greater than 35 percent, you may file a petition for reinstatement of total disability status.

Partial disability of up to 500 weeks of benefits are paid if you can, or do, return to work at a lower paying job within work-related restrictions or you are found not totally disabled.

**How much are the payments for lost wages?**

Wage-loss benefits are equal to approximately two-thirds of your average weekly wage, up to a weekly maximum. WC wage-loss benefits can be offset for 50 percent of Social Security (old age) benefits, the employer-paid portion of a retirement pension, severance pay, unemployment compensation or other earnings the employee receives. The law does not allow for a cost-of-living increase.

There are several different ways to calculate the average weekly wage under the Act. The minimum compensation rate is the lower of 90 percent of the workers’ average weekly wage or 50 percent of the statewide average weekly wage.

**Reporting Wages and Other Benefits Received**

Under the Act, any worker who has filed a petition for total or partial disability benefits or who is receiving such benefits is required to report, in writing to the insurer, any information that is relevant in determining entitlement to, or amount of, compensation including, but not limited to, information regarding the receipt of wages from another employer or from self-employment. The worker is obligated to cooperate with the carrier in an investigation of employment, self-employment, wages and physical condition.

**Workers’ Compensation & the Injured Worker is published by the Dept. of Labor & Industry,  
Bureau of Workers’ Compensation, 651 Boas Street, 8th Floor, Harrisburg, Pa 17121-0750**

**Employer Information  
Services**  
717.772.3702

**Claims Information Services**  
toll-free inside PA: 800.482.2383  
local & outside PA: 717.772.4447

**Hearing Impaired**  
PA Relay 7-1-1

**Email**  
ra-li-bwc-helpline@pa.gov

### **Insurance Fraud is a Crime**

The above-mentioned reports and other WC forms must be honestly completed to avoid violating PA fraud provisions.

### **When are wage-loss payments made?**

You must be disabled more than seven calendar days (including weekends) before WC payments for disability are payable. Benefits for time lost from work are payable on the eighth day after injury. Once you have been off work 14 days, you receive retroactive payment for the first seven days.

If you report the injury promptly, miss more than seven days of work and your claim is accepted by the insurance carrier, you should receive your first compensation check within 21 days of your absence from work. After that, you will receive a check on a regular basis.

Payments of temporary compensation may be made by your employer or the insurance carrier for up to 90 days, even if your claim is not accepted by your employer or its insurance carrier. If your employer or the company's insurance carrier advises you that it will not continue your temporary compensation checks past 90 days, or if they deny your claim, you have the right to file a claim petition with the Office of Adjudication for a hearing if you believe you are entitled to benefits.

### **Offer of Employment**

If, after you begin to receive benefits, your employer has evidence to prove that employment is available to you, within your medical restrictions and in your local area, you may receive an offer of employment.

If you decline the job offer, the employer may then petition a WC judge to either reduce or stop your wage-loss benefits based upon that job. The insurer/employer must continue to pay benefits during the hearing process unless the judge orders otherwise.

In open hearings, the judge will hear and receive medical evidence, both from you and your insurer/employer, on the availability of the work and your ability to do it, before rendering a decision.

### **When Wage-Loss Payments Stop**

Wage-loss benefits can be stopped by an employer/ insurer that has evidence that you have returned to work at wages equal to or more than your earnings level prior to the injury and after providing a timely notice of that fact. If you are receiving temporary compensation benefits during the 90 days following the report of injury, the insurance carrier/employer may notify you they are stopping benefits because they are not accepting the claim of a work-related injury.

Other reasons that benefits may be stopped include, but are not limited to: a WC judge stopped benefits after a hearing; the employee signs either a supplemental agreement or an agreement to stop workers' compensation (commonly referred to as a final receipt); the 500-week period of partial disability status expires.

### **What if there is a problem?**

If you think you haven't received benefits that you are due, contact

your employer or your employer's insurance carrier. The insurance carrier is allowed 21 days from your notice to the employer of your disability to decide to accept or deny your claim or to make payments of temporary compensation for up to 90 days.

Cooperative communication with your insurance carrier and employer is recommended. If the problem is not resolved, it may be necessary for you to file a petition with the Office of Adjudication. Forms can either be obtained online at [www.dli.pa.gov](http://www.dli.pa.gov) or through the Claims Information Helpline at 800-482-2383. The Office of Adjudication is responsible for resolving disputes by assigning petitions to WC judges who decide each case after holding hearings on the issues.

### **Time Limits**

Unless an employer has knowledge of the injury or the employee gives notice to the employer within 21 days of the injury, no compensation is due until notice is given. Notice must be given no later than 120 days after the injury for compensation to be allowed. If your request for WC benefits is denied by your employer or your employer's insurance carrier, you have three years from the date of injury to file a claim petition.

In occupational disease cases, injury/disability must occur within 300 weeks from the date of last employment in an occupation in which you had exposure to a hazard, and a petition must be filed no later than three years from the date of injury/disability.

Failure to file a petition on a timely basis may result in forfeiture of your right to benefits.

If your benefits were terminated, you may file a petition to reinstate WC benefits within three years after the date of your most recent WC check.

If your benefits were suspended, you may file a petition to have benefits reinstated. This petition must be filed within 500 weeks from the date of suspension.

Payment of medical benefits by your employer does not mean that your claim has been accepted or reopened.

### **Alternative Dispute Resolution**

In alternative dispute resolution, a WC judge helps the parties settle the case by talking through their differences. Alternative dispute resolution may take the form of mediation, settlement conference or informal conference.

If either you or your employer files a petition with the Office of Adjudication, the WC judge will schedule mediation unless a judge determines it would be futile. If the case does not settle at this mediation, the parties may resume mediation or a settlement conference later in the proceedings. The parties may also request mediation or a settlement conference later in the proceedings if the judge had previously found mediation to be futile.

You may also request an informal conference to try to resolve your issues. If you are not represented by an attorney at an informal conference, your employer is not entitled to be represented either. Informal conference forms are available online at [www.dli.pa.gov](http://www.dli.pa.gov) or through the Bureau of Workers' Compensation Claims Information Helpline at 800-482-2383.

**Do I need an attorney?**

You may represent yourself in WC proceedings, but a non-attorney cannot represent you. However, you should be aware that WC litigation is complex, and your employer or your employer's insurance carrier will be represented by an experienced attorney. If you hire an attorney, you should discuss fee and cost arrangements. The fee agreement must be approved by a WC judge or the Workers' Compensation Appeal Board. Your local bar association, or the Pennsylvania Bar Association's Lawyer Referral Service at 800-692-7375, can help you find an attorney.

**Appeals**

WC judge decisions can be appealed to the Workers' Compensation Appeal Board and then to Commonwealth Court. You will be informed of appeal rights upon receiving the WC judge's decision.

**Other Benefits**

If the injury is a very serious one where you won't be able to work for a year or more you may be eligible for additional disability benefits from Social Security. For information, visit the Social Security Administration's website at [www.socialsecurity.gov](http://www.socialsecurity.gov) or contact your nearest Social Security Administration office.

**General Information**

If you require a special accommodation to participate in a hearing due to a physical impairment, or need a sign language interpreter or an interpreter for your own language other than English, without cost, request one online at [www.dli.pa.gov](http://www.dli.pa.gov) or contact the Bureau of Workers' Compensation Helpline and describe the accommodation:

Email: [ra-li-bwc-helpline@pa.gov](mailto:ra-li-bwc-helpline@pa.gov)

Helpline voice telephone numbers:  
toll free in Pennsylvania: 800-482-2383  
local and outside Pennsylvania: 717-772-4447

Only people with hearing loss:  
PA Relay 7-1-1

You may also ask your employer or supervisor for information on WC or contact your employer's WC insurance carrier, your union or an attorney.

The WC Act is available on the department website at [www.dli.pa.gov](http://www.dli.pa.gov).